



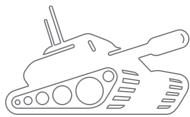
# ENVOY PRO ELEKTRON

USB-C 3.2 10Gb/s Portable Storage Solution



**1011MB/s**

up to 2X faster than other portable SSDs



**Built like a tank**

Crushproof, dustproof, and waterproof IP67 rated



**Universally USB compatible**

Plug and play with Macs, PCs, iPad Pros,  
Chromebooks, and Android tablets



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# INTRODUCTION

## 1.1 SYSTEM REQUIREMENTS

Operating System:

- Mac: macOS 10.12 or later
- PC: Windows 10 or later
- Other: iPadOS 13 or later, Chrome OS, Android 10 or later, Linux

Hardware:

- A Mac, PC, or Tablet with either:
  - Thunderbolt 3 port or later
  - USB-C port (Type-A ports supported via included adapter)
    - 10Gb/s connection recommended

Drives Supported:

- NVMe M.2 SSD (2242 form factor with M-key connector)

## 1.2 PACKAGE CONTENTS



OWC Envoy Pro Elektron



USB-C 10Gb/s cable with  
Type-A adapter



Quick start guide

## 1.3 ABOUT THIS MANUAL

The images and descriptions may vary slightly between this manual and the unit shipped. Functions and features may change depending on the firmware version. The latest product details and warranty information can be found on the product web page. OWC's Limited Warranty is not transferable and subject to limitations.

# FEATURES & USAGE NOTES

## 2.1 ENCLOSURE FEATURES

1. LED Indicator – This LED emits a solid blue light when powered on, flashes blue with data access (read or write activity), and pulses blue when in sleep mode.
2. USB 3.2 Gen 2 port – attach the included cable here using the Type-C connector.

## 2.2 USAGE NOTES

- With prolonged use, the drive case may be warm to the touch. This is normal.



# SUPPORT RESOURCES


## 3.1 TROUBLESHOOTING


Begin troubleshooting by verifying that the USB-C cable is properly plugged into the computer and the Envoy Pro Elektron. If the device is still not working properly, try connecting the cable to a different USB or Thunderbolt 3 port, and also using a different cable if necessary. If problems persist, please contact our support team (see Section 3.3 below).


## 3.2 ABOUT DATA BACKUP

To ensure that your files are protected and to prevent data loss, we strongly suggest that you keep two copies of your data: one copy on your OWC Envoy Pro Elektron and a second copy on your internal drive or another storage medium, such as an optical backup, or on a second external storage unit. Any data loss or corruption while using the Envoy Pro Elektron is the sole responsibility of the user, and under no circumstances may OWC, its parent, partners, affiliates, officers, employees, or agents be held liable for loss of the use of data including compensation of any kind or recovery of the data.

## 3.3 CONTACTING TECHNICAL SUPPORT

 Phone: M–F, 8am–8pm CT  
1.866.692.7100 (N. America) | +1.815.338.4751 (Int'l)

 Chat: M–F, 8am–8pm, Sat 9am–5pm CT  
[www.owc.com/support](http://www.owc.com/support)

 Email: Answered within 48 hours  
[www.owc.com/support](http://www.owc.com/support)

**CHANGES:**

The material in this document is for information purposes only and subject to change without notice. While reasonable efforts have been made in the preparation of this document to assure its accuracy, OWC, its parent, partners, affiliates, officers, employees, and agents assume no liability resulting from errors or omissions in this document, or from the use of the information contained herein. OWC reserves the right to make changes or revisions in the product design or the product manual without reservation and without obligation to notify any person of such revisions and changes.

**FCC STATEMENT:**

Warning! Modifications not authorized by the manufacturer may void the user's authority to operate this device. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

**WARRANTY:**

The Envoy Pro Elektron has a [3 Year OWC Limited Warranty](#). For up-to-date product and warranty information, please visit the [product web page](#).

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