Getting Started

• To begin using the Envoy Pro EX, connect it to your computer via the included USB 3.1 Gen1 Cable (OS X 10.6 or later required for Apple Mac, Windows® XP or later for PC).

• The Envoy Pro EX comes with the OWC Drive Guide utility. This application is pre-installed to assist you with formatting the drive. Double-click the Drive Guide icon and follow the prompts. For more help, visit: www.owcdigital.com/format

• If your computer does not recognize the Envoy Pro EX when it is connected, make sure both ends of the cable are attached securely. You can also try plugging the cable into a different USB port on your computer.
Important:
Opening the Envoy Pro EX enclosure prior to the expiration of the 3-year Limited Warranty will VOID the warranty. Please contact OWC technical support if you need assistance.

Technical Support

Phone: M–F, 8am–5pm CST
(866) 692-7100 (N. America)
+1 (815) 383-4751 (Int’l)

Chat: M–F, 8am–8pm CST
www.owcdigital.com/support

Email: Answered within 48 hours
www.owcdigital.com/support

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