



# OWC ENVOY PRO **SX**

Super Fast Xtremely Rugged Portable SSD



**2847MB/s**

Xtreme max performance  
from any Thunderbolt interface  
up to 2847MB/s<sup>1</sup>



**Built like a tank**

Dust/drop/  
waterproof certified<sup>2</sup>



**Super versatile**

Perfect for audio, video, photography,  
graphics, gaming, and general data  
storage/backup uses.



1) Up to 2847MB/s sequential read/write (max) performance was observed based on testing a 1.0TB OWC Aura P12 Pro equipped Envoy Pro SX connected to a Windows 10 PC equipped with a Gigabyte Technology motherboard with an Intel Core i5-6400 2.7GHz processor and 16GB RAM running CrystalDiskMark 6.0.2 (4K-Full resolution, 4GB file size, 16bit RGB codec, single file test). Performance will vary depending on drive and application used.

2) Dropped over 25 times at every angle from a height of four feet by a third-party testing and certification service. Water resistant for up to 30 minutes at < 1 meter

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# INTRODUCTION

## 1.1 SYSTEM REQUIREMENTS

- Operating System
  - Mac: macOS 10.13.4 or later
  - PC: Windows 10 or later
- Hardware
  - Mac or PC with Thunderbolt 3 or later

## 1.2 PACKAGE CONTENTS



OWC Envoy Pro SX



Thunderbolt cable



Printed Quick Start Guide

## 1.3 ABOUT THIS GUIDE

The images and descriptions may vary slightly between this manual and the unit shipped. Functions and features may change depending on the firmware version. The latest product details and warranty information can be found on the product web page. OWC's Limited Warranty is not transferable and subject to limitations.

# FEATURES & USAGE NOTES

## 2.1 ENCLOSURE FEATURES

1. LED Indicator – This LED emits a solid blue light when the device receives power and a data connection from the host. It will blink with disk activity.
2. Thunderbolt 3 port – connect device to the host using the included cable.

## 2.2 USAGE NOTES

- With prolonged use, the drive case may be warm to the touch. This is normal.
- Windows users, don't forget to download our OWC Performance Tool to ensure your drive is operating at peak performance: [go.owc.com/software/utilities](https://go.owc.com/software/utilities)

## 2.3 FORMATTING

- The Envoy Pro SX has been set up with OWC Drive Guide formatting utility. Follow these steps [go.owc.com/storage/formatting](https://go.owc.com/storage/formatting) to use the Drive Guide to format your drives for macOS or Windows.



# SUPPORT RESOURCES

## 3.1 TROUBLESHOOTING

Begin troubleshooting by verifying that the Thunderbolt cable is properly plugged into the computer and the Envoy Pro SX. If the device is still not working properly, try connecting the cable to a different Thunderbolt port, and also using a different cable if necessary. If problems persist, or if you have other questions please contact our Support Team (see Section 3.3 below).

## 3.3 ABOUT DATA BACKUP

To ensure that your files are protected and to prevent data loss, we strongly suggest that you keep two copies of your data: one copy on your OWC Envoy Pro SX and a second copy on your internal drive or another storage medium, such as an optical backup, or on a second external storage unit. Any data loss or corruption while using the Envoy Pro SX is the sole responsibility of the user, and under no circumstances may OWC, its parent, partners, affiliates, officers, employees, or agents be held liable for loss of the use of data including compensation of any kind or recovery of the data.

## 3.3 CONTACTING TECHNICAL SUPPORT



Phone: M–F, 8am–6pm CT  
1.866.692.7100 (N. America) | +1.815.338.4751 (Int'l)



Chat: M–F, 8am–6pm, Sat 9am–5pm CT  
[www.owc.com/support](http://www.owc.com/support)



Email: Answered within 48 hours  
[www.owc.com/support](http://www.owc.com/support)



## **CHANGES:**

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## **FCC STATEMENT:**

*Warning! Modifications not authorized by the manufacturer may void the user's authority to operate this device.*

**NOTE:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference with radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

## **WARRANTY:**

The Envoy Pro SX has a [3 Year OWC Limited Warranty](#). For up-to-date product and warranty information, please visit the [product web page](#).

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