ThunderBay Firmware Update Instructions (Windows)

1. Make sure no other apps are running on your PC.

2. Power on the ThunderBay and connect it to the PC. Wait for a few seconds; if the ThunderBay is not added as a device automatically, go to the 'Hidden Items' menu in the Taskbar.

3. Open the Thunderbolt item. In the dialog that appears select the ThunderBay. Look at the 'Device Information' and make sure it says 'Connected.' If it does not, double-click the words 'not connected' and in the new dialog, make sure the 'Always Connect' option is selected in the menu, then click OK.

4. Run the OWC_ASM106XRFWUpg2532_206601_v3 firmware updater file you downloaded and unzipped earlier.

5. A Terminal window should appear and behind it the firmware updater window. Bring the updater window to the foreground.

6. The updater should automatically begin checking the chipsets on the device and updating them. The process will take ~ 30 seconds.

7. When asked, Restart the computer. Leave the ThunderBay plugged in and powered on.

8. This completes the update process. Repeat as needed with different ThunderBay with Thunderbolt 3 or ThunderBay 6 enclosures.